### Alikhan Bokeikhan University

Reviewed
At the meeting
Academic Quality Council of the
Faculty
№ 6 " 28 " 02 2022 g

I approve
Dean of the Faculty of Information
Technology and Economics"

технологиялар

(signature) экономика
ФАКУЛЬТЕТІ

(Full name)

# PLAN DEVELOPMENT OF THE EDUCATIONAL PROGRAM

6B04119- Public and local administration for 2020-2025

1 212

---

Reviewed at the extended meeting of the Department of Business and Management Protocol no. 6 from "8" 02 2022 g

Head of the department: Aimkulov R.A.

Semey, 2022 г.

## Development Plan of OP 6B04119 Public and local administration of Alikhan Bokeikhan University for 2020-2025

#### 1. General provisions

The educational program (OP) "6B04119 Public and local administration" is compiled in accordance with the requirements of the State Mandatory Standard of Higher Education approved by the order of the Ministry of Education and Science of the Republic of Kazakhstan. The rules of the organization of the educational process according to the credit system of training, the structure of the MOS form 26 (MR. 01.02/2018).

The OP is designed as a set of consecutive training courses for the entire period of study and is aimed at mastering the competencies necessary for awarding the Bachelor of Business and Management degree in the educational program "6B04119 Public and local administration".

Personnel training is carried out on the basis of the State license series no.KZ04LAA00032042 dated 17.09.2021, issued by the RSU Committee for Quality Assurance in Education and Science of the Ministry of Education and Science of the Republic of Kazakhstan

Preparation for the educational program "6B04119 Public and local administration" is carried out on the basis of regulatory documents of the Ministry of Education and Science of the Republic of Kazakhstan, in accordance with the mission and internal regulatory documentation "AlikhanBokeikhanUniversity".

In 2019, the Educational program was included in the Register of Educational Programs of the Unified Higher Education Management System of the Ministry of Education and Science of the Republic of Kazakhstan.

In 2020, OP 6B04119 "State and Local Administration", passed specialized accreditation in the Independent Agency for Accreditation and Examination of the Quality of Education (accreditation certificate number No. HE-SA 000121 with validity until 30.05.19 -29.05.2024).

One of the quantitative indicators of achieving the goal of an educational program is its ranking in various ratings. Thus, according to the results of the 2018 ranking of the Independent Agency for Quality Assurance in Education 6B04119 "Public and local administration", the 16th place among 19 universities.

According to the results of the 2020 ranking of the National Chamber of Entrepreneurs of the Republic of Kazakhstan "Atameken" OP 6B04119 "Public and local administration " took the 25th place among 39 universities of the country according to the results.

The purpose of the educational program development plan is to prepare bachelors with knowledge of organizational and managerial, economic, socio-psychological training in the system of Public and local administration; in the field of business and management, capable of making managerial decisions in the economic activities of organizations and companies of various forms of ownership.

Based on the goal, the educational program has been developed taking into account student-centered learning technologies within the framework of a competency-based approach. External and internal stakeholders, social partners

and students of various levels of education, leading scientists of the university, and other interested persons were involved in the formation of the educational program.

The developers of the educational program are:

Head of the profile department "Business and Management", PhD Aimkulov R.A., leading scientists and teachers of the department Alimbetov U.S. D.E.N., Professor, Ignatieva O.V.Ph.D., Senior lecturer, Turdieva Z.M. PhD, senior lecturer, social partners of the university Slyamov A.T. representative of "EurasiaTradeCo" LLP, Utovlinova A. the representative of the SF of JSC "Bank CenterCredit", representatives of the student contingent - Kolbina N. Student of OP "Finance", Iskakova M.S. doctoral student of OP "Housekeeper", Abilkhan E.G. Turkistan oblysy LLP"Polystar Construktion".

### 1. Analysis of the current situation and trends in the development of the labor market and educational services

#### **Educational activities.**

Students of the educational program have the opportunity to acquire theoretical knowledge and practical skills, both in the course of lectures and in practical classes. For this purpose, the OP "6B04119 Public and local administration" has a classroom fund equipped with modern technical training facilities; specialized classrooms (Specialized Cabinet of Management Decisions, Economics and Management) equipped with modern equipment. The total training area used corresponds to the standard indicators, sanitary and fire service standards.

Innovative and interactive forms of education are widely used in the classroom, students' participation in research work and creative competitions according to the educational program is achieved. Practitioners and foreign qualified lecturers are invited to give lectures and conduct seminars. So, to give a lecture on the discipline "Fundamentals of economic analysis", the chief specialist of the organization "EurasiaTradeCo" LLP, A.T. Slyamov, was invited.

Every year, on an ongoing basis, the content of educational programs and the catalog of elective disciplines is reviewed by social partners and potential employers.

Students have the opportunity to receive additional competencies in Minor programs for university students as part of the development of the Major basic educational program;

#### Strengths:

- -on an ongoing basis, the use of innovative training methods;
- attracting employees of enterprises, organizations, institutions to give lectures and conduct practical tasks;
- development of practice-oriented learning using elements of a dual learning system.
- the demand for graduates of the educational program in the labor market both at the regional level and at the national level;

- the opportunity to continue studying at foreign partner universities under joint programs;
- -ample opportunities to support talented youth at various levels.
- -attracting students of secondary general education and secondary vocational institutions to various university events organized at the university of scientific circles, studios for instilling SoftSkills and WorldSkills skills in students;

But at the same time, for the strategic development of educational activities in the OP "Public and local administration ", it is necessary to solve a number of problems related to:

- with the involvement of foreign students in the educational program;
- poor level of teaching staff proficiency in foreign languages;
- opening of new classrooms, including with the involvement of social partners and other stakeholders.

Research activities.

Research work is reflected: in the implementation of research projects carried out by the university and its scientific and structural units; in the organization and conduct of scientific and practical events that gather famous scientists and practitioners, young scientists, students within the walls of the university; in published scientific papers, the results of conferences and round tables.

The Department of Business and Management has a Scientific Center for Economic Research (head - A.A. Amanbayeva

The teaching staff of the Department of Business and Management develops knowledge, skills and competencies necessary for both personal improvement and career growth. For example, in 2018, senior teachers M.B. Moldazhanov, Ph.D., and E.P. Shustova, Ph.D., were awarded PhD degrees in the specialty 6D050600-Economics and 6D050900-Finance, respectively, in order to recognize diplomas issued by foreign countries.

From among the teaching staff of the department, Takhtayeva R.Sh. are studying in the doctoral program of KazGUIU, Shayakhmetova L.M., Tolysbaeva M.B., Kaldybayeva D.O. - in the doctoral program of L.N. Gumilev ENU.

The scientific work of students is a continuation and deepening of the educational process and is organized directly at the department, in student scientific and technical associations (scientific circles, centers, etc.). OP "6B04119 Public and local administration" is provided with scientific infrastructure, within the department there are three scientific circles, including the circle "Young Manager" with quantitative composition more than 30 students annually.

The circles are held according to the schedule of meetings, taking into account the interests of students, individual abilities and inclinations. The main purpose of the activity of the SNK is to create and develop favorable conditions for the formation of specialists by

intensifying the research activities of students, their participation in scientific research conducted by faculties and departments of the university;

providing opportunities for each student to exercise his right to creative personal development in accordance with his abilities.

The result of the work of the circle is an active participation in student scientific and practical conferences, according to the results of which participants take prizes.

The forms of attracting students to research activities are expressed in the form of students' participation in the implementation of research projects.

Every year, on the basis of the "Business Incubator", a large-scale competition among young people is held "Formation of an effective team within the framework of project activities, organized jointly with the Kuzbass State Technical University named after T.F. Gorbachev (Kemerovo, Russia).

The activity of teaching staff in research activities is reflected in the results of research for the calendar year. The Department of Business and Management conducts research on two initiative research topics:

- Ensuring the sustainability of socio-economic growth as a factor of human potential development (0119RKI0170) scientific supervisor PhD Amanbayeva A.A.;
- Current state and problems of development of the financial system of the Republic of Kazakhstan (0119RKI0178) scientific supervisor PhD Turdieva Z.M.
- Updated and registered in the National Center of NTI RK the topic of scientific research of the department: Innovative development as a tool to increase the investment attractiveness of the region (on the example of the Semey region), scientific supervisor PhD Turdieva Z.M. (0122RKI0250).

In 2019 alone, the Department of Business and Management provided 71 scientific papers with a total volume of 100.81 pp.

For the period 2015-2020 . Teaching staff of the department have published 13 monographs, 25 educational and methodical manuals, 42 articles in journals recommended in the KKSON of the Ministry of Education and Science of the Republic of Kazakhstan, 33 articles in international rating journals.

The Department of Business and Management has received 4 author's certificates for scientific research.

Information about the acts of R&D implementation.

4: Certificate for the monograph "Risk management in second-tier banks" No. 30862 dated December 6, 2022 (Turdieva Z.M.), Certificate for the textbook "Business zhane activter kunyn bagalau" No. 28843, dated September 16, 2022, Certificate for the textbook "Valuation of assets and business" No. 29962, dated November 3, 2022, Certificate for the textbook "Bookkeeping yesep theory" No. 29942, dated November 3, 2022 (Nurpeisova A.Z.)

With the positive dynamics of improving the quality of scientific research, searching for opportunities to commercialize the results of scientific activity, increasing the scientific activity of teaching staff and students, the following points remain relevant:

- a decrease in the proportion of teachers who have completed scientific training, advanced training in research centers, far and near abroad, at enterprises
- weak participation in republican student subject Olympiads and R & D competitions;
  - insufficient connection of science, education and production, low level of

implementation of research results in production, practical activity of the organization of the real sector of the economy;

- insufficient level of research effectiveness and citation of scientists and the university.

Educational and social activities.

The priority task of the state and the university is to create conditions for the intellectual, spiritual, moral and physical development of students.

To create conditions for the creative activity of students, namely, to activate creative initiatives, self-realization of students and self-development based on the expansion of student self-government and their involvement in all spheres of university life, student organizations function at the university: the "Enactus" team, the "Urker" creative group, the "Zhas Otan" youth wing, the "Alliance of Students", public foundation "Commonwealth of Young Lawyers", "Union of KVN", debate club "Everest", charity organization "Ak Niet", "Business incubator". In which students of the OP "6B04119 of Public and local administration " are actively involved.

Assessment of the level of involvement of students in creative activity is a priority indicator for assessing the effectiveness of the organization of educational work. The main indicator of involvement is the increase in students involved in the organization of educational activities according to the OP "6B04119 Public and local administration".

The system for assessing the level of involvement is based on the monitoring and reporting mechanisms of faculties. The main performance indicators are: information about the achievements of students who are participants of city, regional, republican and international competitions, competitions, festivals; information about the involvement of students in the work of the Youth Affairs Committee. The level of involvement is monitored at the end of each half-year and the final report is submitted to the educational department of the university at the end of each academic year. So, an example of the indicators of involvement, taking an active part in the implementation of activities in the field of creative and personal development of students: for 2018 – 80%, for 2019 - 85%. In 2020, due to the pandemic, the number of participants decreased and amounted to 68%.

The university has an incentive system, expressed in the approval of the annual budget for conducting educational work by students.

But at the same time, some issues require further improvement:

- weak participation in regional, republican student competitions and sports events;
- decrease in the proportion of students employed in youth organizations and creative associations associated with restrictive measures;
- reduction of the number of students participating in city, regional, national and international creative competitions.

International activities.

The results of international cooperation in the field of scientific research of the Department and the international department of Alikhan Bokeikhan University with partner universities are reflected in the signed cooperation agreements with other educational organizations.

More than 27 cooperation agreements have been signed in the field of Business and Management, a list of which is also available on the university's website.

In addition, in 2019, three agreements were signed on conducting joint scientific research with universities of the near and far abroad:

- University of Management Varna (Varna, Bulgaria) from 28.03.2019 on the topic "Development of an integrated model for the development of electronic banking services", Project manager Professor Blagoev Veselin, executive from the PhD Department Shustova E.P.;
- Russian New University (RosNOU, Moscow, Russian Federation) from 01.10.2019 on the topic "Innovative development of the regional economy (Innovative development of the regional economy)", Head of the Doctor of Economics, Professor of the Russian University of Economics. Plekhanova Morozov Mikhail Anatolyevich, performer from the PhD Chairmoldazhanov M.B.;
- Kyrgyz-Russian Slavic University (KRSU, Bishkek, Kyrgyz Republic) from 01.10.2019 on the topic "The future of the sphere of labor in the EAEU space", head of Doctor of Economics, Professor NataliaA. Brovko, performers from the Department PhD Turdieva Z.M., PhD M.B. Moldazhanov, PhD A.A., PhD Aimkulov R.A., and also a master's student of specialty 6M050600-Economics Omarbayeva A.K.

Despite the short duration of the research on the above-mentioned contracts, the executors obtained significant results. For example, a joint collective monograph "Innovativedevelopmentoftheregionaleconomy" was released under an agreement with ROSNOU. This monograph was published in Science Index (NEB https://elibrary.ru/) freely available.

In addition, under an agreement with the University of Management Varna, the performers published a scientific article in the journal included in the Scopus database (Blagoev V., Shustova E.P.).

Despite the achievements in this field, some issues require finding their solutions, in particular:

- insufficient knowledge of a foreign language by students of the OP, as well as teaching staff, for the implementation of academic mobility;
- insufficient funding for the development of academic mobility programs for students.
  - -low motivation of teaching staff to improve language competencies.
  - a low proportion of attracting foreign students to study under the OP;

Resource support of the educational program.

The difference and uniqueness of the OP is that there is a good material and technical base that meets modern requirements. This is the presence of specialized offices and laboratories.

All buildings are equipped with the necessary number of lecture halls, many of which are equipped with projectors and interactive whiteboards, which gives teachers ample opportunities for high-quality classes. Practical and seminar classes are also held in specialized classrooms. There are educational and scientific

laboratories, the equipment of which is reviewed and improved annually. So, to ensure the quality of the educational process within the framework of the OP "6B04119 State and local administration", rooms 322, 324,304,320 are equipped with multi-unit projectors in building No.2.

Acting within the framework of the credit system of education, favorable conditions have been created for students to master all disciplines of the educational program and obtain a degree in accordance with the requirements of the SES and has modern information and communication bases (AIS University, broadband Internet access, electronic library), contributing to the intensification of the educational process and the conduct of the educational process and research.

Teaching staff of the department "Business and Management" use innovative educational technologies and modern teaching technologies. Among them are business and role-playing games, discussions, brainstorming method, situational games, business project development. For the application of these technologies in the educational process, specialized classrooms are used, such as "Finance", "Accounting and Analysis", "Management Decisions", "Specialized office of Professor of Economics Kurmanbaev Saipitin Kusmetanovich".

For information and technical support of the main production processes (educational, scientific, managerial, etc.), the university has a sufficient fleet of computers located in structural divisions, in computer classrooms, laboratories and classrooms.

At annual meetings with employers and social partners, questions are raised about the use of various software products that are used in practice, as well as graduates in their questionnaires indicated the need to use various software tools in the educational process.

Strengths:

- good material and technical base used in the educational process;
- availability of specialized classrooms and laboratories for the formation of additional competencies in the OP;
- modern information and communication bases contributing to the educational process.
- The use of their own methods of teaching academic disciplines of the educational program that promote cognitive activity among students.

But at the same time, it is necessary to supplement the educational process with software products, similar to those used in production.

- 3. Directions of the OP development plan, purpose, objectives, expected results, target indicators, implementation measures
  - Strategic directions of the OP development plan:

Strategic direction 1. Improving the quality of educational activities. The direction corresponds to the adopted "State Program for the development of education and science of the Republic of Kazakhstan for 2020-2025".

Strategic direction 2. Development and improvement of the quality of research and innovation activities. This direction affects the main objectives of the "State Program of Industrial and Innovative Development of the Republic of Kazakhstan No. 874 dated August 1, 2019".

Strategic direction 3. Improvement of educational and social work of students. The principles and main provisions in this area are implemented within the framework of the National Program "Rukhani Zhangyru" – a look into the future.

Strategic direction 4. Expansion of international cooperation.

The purpose of the development plan of the OP "6B04119 State and Local Management" is to prepare bachelors with knowledge of organizational and managerial, economic, socio-psychological training in the system of Public and local administration; in the field of business and management, capable of making managerial decisions in the economic activities of organizations and companies of various forms of ownership.

The main objectives of the implementation of the development plan of the OP "Public and local administration ":

- Training of in-demand personnel with higher education that meets the needs of the modern labor market;
  - providing practice-oriented training and the end result;
- involvement of students in research activities with subsequent publication of research results in scientific publications;
- Increasing the publication activity of teaching staff in order to focus scientific research on the current needs of the economy and society, increasing the potential for commercialization of scientific results;
- increasing the proportion of students participating in regional, national and international scientific and creative competitions;
- advanced training of teaching staff on digital technologies of conducting classes, on language competencies and new teaching methods;
  - preparation of joint educational programs with partner universities;
- attracting students to participate in public organizations of the university and the region.

Expected results for OP "6B04119Public and local administration "

- Increasing the satisfaction of internal and external stakeholders with the quality of professional training of graduates;
- increase in the share of the dual training system (up to 2 disciplines) at the leading enterprises and organizations of the region;
- successful employment of at least 80% of graduates during the first year after graduation;
- Increasing the number of students taking part in various scientific and creative activities to 60% of the total number of students in the OP "Public and local administration";
- An increase in the publication of the teaching staff of the OP "6B04119 Public and local administration" in rating publications (based on information resources on the WebofScience (ClarivateAnalytics) and Scopus (Elsevier) platform, etc.);
- an increase in the share of teaching staff who have completed courses to improve language competence and digital learning technologies.
- -creation of an educational environment to meet the educational needs of students in the modern labor market;

- activation of students' involvement in the social life of the university and improvement of the level of professional training
- Target indicators and measures for their implementation in the framework of the OP "Public and local administration "

Target indicators	unit of measure	in the planned period					
	ment	2020	2021	2022	2023	2024	2025
1	2	3	4	5	6	7	8
Increase in the share of graduates who studied under the University's Bachelor's degree program, employed in the first year after graduation	%	50	55	60	65	70	80
Number of dual programs within the framework of memorandums of cooperation with external stakeholders	Quantity	-	1	1	1	2	2
Increase in publications of teaching staff in rating publications (based on information resources on the Web of Science (ClarivateAnalytics) and Scopus (Elsevier), jStore, etc.)	%	5	10	10	15	15	20
Coverage of students participating in research from the total contingent of full-time students (without distance	%	30	30	40	40	50	60

learning)							
The percentage of teaching staff who have completed advanced training courses on digital classroom technologies and new teaching methods for improving and mastering new competencies according to the OP.	%	20	40	50	60	70	100
Percentage of teaching staff who have completed language competence improvement courses (from full-time teaching staff);	%	-	5	5	10	10	15
Number of joint educational programs with partner universities	Кол-во	-	-	-	1	1	1
The share of students covered by participation in public organizations of the university and the region	%	-	5	5	10	10	15
Measures to achieve the indicators	ne target	2020	2021	2022	2023	2024	2025
Implementation of dual education programs for students			X	X	X	X	X
Conclusion of agreements and memoranda of cooperation within the framework of the OP		X	X	X	X	X	X
Allocation of financial resources for the University teaching staff				X	X	X	X

to take advanced training courses on new digital technologies to improve and master new knowledge						
Involvement of students in the research being carried out	X	X	X	X	X	X
Participation of scientists in joint research projects with universities of Kazakhstan and abroad		X	X	X	X	X
Creation of a material base for stimulating teaching staff to master language competencies	-	-	X	X	X	X
Conclusion of agreements and memoranda on joint programs	-	X	X	X	X	X
Participation of students and young personnel in various events of the university, city and region		X	X	X	X	X

#### 4. Mechanisms of implementation of the OP development plan

The development of an OP development plan provides an integrated approach to the implementation of activities aimed at achieving the set goal through the solution of formulated specific tasks, contributes to the full implementation of planned activities

At the end of the academic year, the department's meetings are monitored by the OP "Public and local administration", with the participation of all interested parties, the results achieved, the effectiveness and efficiency of the implementation of the OP are discussed. The analysis of the achievement of target indicators is considered at a meeting of the department with the participation of leading teaching staff, other interested persons.

The monitoring results are submitted for discussion to the Academic Quality Council of the Faculty. Based on the analysis of the monitoring results, adjustments are made to the OP development plan, but no more than 2 times a year.

Monitoring of the implementation of the Development Plan is carried out by analyzing and summarizing information on the implementation of development indicators in the following areas. Based on the results of the monitoring, the management of the OP "6B04119 Public and local administration" is preparing a conclusion on the implementation of the Development Plan.

The conclusion is drawn up in any form and sent to the Dean of the Faculty and is the basis for drawing up the annual report of the faculty within the framework of strategic indicators and results for evaluating the Development Strategy of the university as a whole.

The processes of formation, monitoring and implementation of the OP development plan should be based on the principles of openness and transparency. The OP development plan is posted on the official website of the university.

## 5. Risk management arising during the implementation of the OP ''6B04119 Public and local administration ''

0D04119 Fublic and local administration								
Name of possible	Possible consequences in case of	Risk management measures						
risk	failure to take risk management							
	measures							
1	2	3						
Reduction of the output of educational and methodological literature in the state language in specialized disciplines	Possible decrease in the quality of graduates and the assimilation of students in the state language.	Increase in the production of own publications of the UMR faculty of the department according to the content of the OP courses and their acquisition from outside						
Reduction of the contingent of students in the OP	Reduction of the number of students, reduction of the staff of teaching staff	It is necessary to actively work on the attractiveness of this educational program in order to attract a new contingent of students on the basis of attracting grants and scholarships to students						
The outflow of personnel from the education and science system caused by the discrepancy between the level of wages in the industry and the average level of wages in the country	Reducing the scientific potential of teaching staff.	Training of scientific personnel through master's and doctoral studies (PhD) on the basis of attracting grants and other sources of funding.						
Weak motivation of teaching staff to publish scientific papers in journals with a non-zero citation index	Decrease in the share of teaching staff who have the opportunity to manage scientific projects and graduate works on OPTIMIZATION	Involvement of leading managers of second-tier banks, heads of organizations, large companies, etc. in the educational process.						
Decrease in the proportion of students covered by external	Reducing the attractiveness of the OP, not mastering the target indicators	Обеспечение на постоянной основе академической мобильности обучающихся и ППС, через совместные						

academic mobility		образовательные программы	
		с вузами-партнерами.	
Insufficient volume of	Reduction of the level of	Расширить поиск	
orders for research work	commercialization of research works	потенциальных заказчиков	
from the enterprises of	at the university	на научно-исследовательские	
the region		разработки, расширить	
		спектр предлагаемых	
		университетом направлений	
		научных разработок	

### 5. Financial support of the OP development plan

Financial support for the implementation of the Development Plan of the OP "6B04119 Public and local administration" for 2020-2025 will be provided from the funds of the university, as well as by attracting funds from state and other sources of funding.

Capital and operating costs are assumed.