

Level 1 QMS Document	Quality policy	Revision No. 3 of 30.11. 2021 Revision No. 2 of 29.12. 2017	QP 10.01/2021
----------------------	----------------	--	---------------

Approved  
Rector  
Alikhan Bokeikhan University  
Sh.A.Kurmanbayeva  
« 30 » November 2021



## QUALITY POLICY ALIKHAN BOKEIKHAN UNIVERSITY

**Our main mission:** to make a positive contribution to the educational, research, socio-cultural development of the region by providing high-quality academic programs aimed at developing professional skills that promote employment.

To do this, we strive to:

1. Constantly study and predict the expectations and satisfaction of consumers' requirements for the quality of educational services.
2. Constantly expand the types of educational services, improve their quality through effective feedback from consumers, suppliers, students and employees.
3. Constantly improve the educational process, the processes of management activities of management, provision of resources and measurement.
4. Improve the quality of educational services provided through:
  - o the organization of the system of higher and postgraduate education;
  - o the integration of the educational process and scientific activity;
  - o the strengthening the human potential of science;
  - o the use of advanced innovative technologies;
  - o the continuous improvement of educational, methodological and logistical support of the educational process;
  - o the improving the level of proficiency in foreign languages, information technologies.
5. Improve the internal regulatory framework for the functioning of the system of higher and postgraduate professional education.

The top management of the University, being a leader in the implementation of this policy, undertakes to provide its employees with support and the necessary resources.

**WE, THE UNIVERSITY MANAGEMENT, UNDERTAKE TO COMPLY WITH THE PRINCIPLES OUTLINED IN THIS POLICY. WE EXPECT ALL UNIVERSITY EMPLOYEES TO UNDERSTAND AND IMPLEMENT THESE PRINCIPLES!**